

## Resilient network is helping serviced offices tackle slump

Serviced office provider, Business Environment, is undertaking a network consolidation project to deliver resilient voice and data services to hundreds of its tenant companies across south England.

The overhaul is being conducted in partnership with ntl:Telewest Business and is designed to help the company tackle the effects of the downturn by minimising the costs associated with providing voice and data services for its clients.

The new MPLS network is designed to offer a 99.99 per cent service uptime by rerouting data and voice traffic via a connection at Business Environment's London headquarters in the event of a network outage. An IP VPN provided by ntl:Telewest offers a combination of 40

and 60Mbps connections to all 11 of Business Environment's serviced sites.

Business Environment owns and operates 650,000 sq ft of office space across two locations in Bristol, six in London, and one each in Basingstoke, Milton Keynes and Reading. Its business model offers tenants all-inclusive pricing.

"Before embarking on this major upgrade we conceived this network design based on maximising uptime for clients and needed a partner with an advanced network and flexible approach to deliver on this. Nowhere is this more evident than with voice and data services, which are the oxygen of modern business," says Graham Hefferman, IT and communications director for Business Environment. ■